



Dear Our Valued Customers,

Nova Cold Logistics has created policies and procedures regarding customer service as outlined in the Integrated Accessibility Standards under the *Accessibility for Ontarians with Disabilities Act. 2005*.

If you require accommodation or would like access to our accessibility policies, please notify:

Ken MacLean  
T: 905-791-8585  
Ken.Maclean@novacold.com  
75 Intermodal Drive, Brampton ON, L6T 5W2

Thank you.

We appreciate your business and look forward to seeing you again soon!